

Sales and personal services

Industry area	Certificate I	Certificate II	Certificate III
Beauty therapists		MAKEUP SERVICES Qual.S451 p281	BEAUTY SERVICES Qual.S453 p280
		NAIL TECHNOLOGY Qual.S450 p281	
Salespersons	CUSTOMER SERVICE Qual.7135 p282		
	RETAIL SERVICES Qual.S570 p286	RETAIL Qual.S572 p284	RETAIL Qual.S575 p284
		RETAIL COSMETIC SERVICES Qual.S452 p285	
		FLORISTRY Qual.S407 p282	FLORISTRY Qual.S408 p283

Qualifications at a glance

Certificate IV	Diploma	Advanced Diploma
BEAUTY THERAPY Qual.S468 p280		
RETAIL MANAGEMENT Qual.S578 p285		
FLORISTRY Qual.S409 p283		

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There are 13 qualifications from which to choose in sales and personal services at TAFEWA. The qualifications are at different levels, each requiring a different level of skills and knowledge. These pages contain a summary of qualifications in this area.

Under 'Further study option[s]' on the following pages is listed the next qualification in the progression of certificates and/or diplomas available for that area of study. To move between the same or related or unrelated qualifications, see page 6 under 'TAFEWA qualification pathways' or telephone the Career Development Centre on 1800 999 167 for details.

Please note:
Please check entrance requirements for more details.

If you require further information, telephone your local TAFEWA college or the Career Development Centre on 1800 999 167.